

Thursday, July 18

- 12:00 p.m. – 4:00 p.m. **Registration/The Grand Hotel**
(Conference folders will be available upon check-in for on-site residents.)
- 3:30 p.m. **Meet in Lobby of The Grand Hotel for walk to the Rijksmuseum Library**
- 4:00 p.m. **Afternoon Tour of the Rijksmuseum Library**
Courtesy of Erasmus
- 5:00 p.m. **Sightseeing Boat Trip to West Indisch Huis**
(Departing from Rijksmuseum dock.)
Courtesy of Erasmus
- 6:00 p.m. **Reception in the historic West Indisch Huis (West Indisch Housie)**
Courtesy of Erasmus
- 7:00 p.m. **Dinner in the historic West Indisch Huis (West Indisch Housie)**
Courtesy of Elsevier
Keynote Speaker: *Derk Haank, CEO Elsevier Science*

History of the West Indisch Huis: *The house owes her name to the period between 1623 and 1747 when the “Gentlemen Nineteen” ruled the scepter over the West Indisch Company. The privateering of Spanish ships at that time was the source of tremendous income and wealth. The largest conquest was the treasure fleet brought in by Piet Heijn. This fortune was hidden in the basement of the West Indisch House.*

After the 80 years war with Spain ended in 1648 so did the privateering. The West Indisch Company soon found itself in financial difficulties and moved location to elsewhere in Amsterdam. In its 400 year history, the West Indisch House has been used as a gentlemen’s club as well as a home for orphans and the elderly. Since 1976, it has been owned and managed by the Foundation West Indisch House which restored the house to its original state after a fire raged there in 1975.

Friday, July 19

All Sessions to be held at The Grand Hotel, in the Duke Room.

- 9:00 a.m. – 9:30 a.m. **Opening Remarks**
Keynote Speaker: *Dr. Joost Kircz, KRA-Publishing Research*

Panel 1: User Behavior in Libraries

Reports of several new and significant studies which have been conducted of end user behavior.

Convener: *John Tagler, Elsevier Science, New York*

- 9:30 a.m. – 12:30 p.m.
(Break at 10:30 a.m.)
- Michael Mabe, Elsevier, Oxford**
“Books must follow sciences, and not sciences books: Assumptions versus Reality for Authors, Readers and Journals.” With reports of end user studies conducted by Elsevier.
- Peter Boyce, AAS**
“What Do Astronomers Really Need?” Results of a survey conducted with Carol Tenopir.
- Leigh Healy, Outsell**
“Where Students and Faculty Really Go for Information: Results of Outsell/Digital Library Federation Study of Academic Information Users.”
- 12:30 p.m. – 2:00 p.m. **Lunch at The Grand Hotel, in the King Room**
Courtesy of Kluwer Academic Publishers

Friday, July 19 (continued)

Panel 2: The Marginalization of the Library

Describing ways in which end-users are overtaking traditional library and publisher roles, and new models emerging.

Convener: Anthony Watkinson, Publisher Consultant

2:00 p.m. – 5:30 p.m.
(Break at 3:30 p.m.)

Chuck Hamaker, University of North Carolina at Charlotte

“Threats To and the Role of the Academic Librarian in the Internet Environment.”

Lyndsay Rees-Jones and Arlene Smith, Professional Advisors, Library Association

“The Crisis of Confidence in the Corporate Library.”

Bas Savenije, University Librarian, Utrecht University

“Will the Publisher Perish?”

David R Worlock, Chairman, Electronic Publishing Services Ltd.

“The User Driven Business Model: A World Turned Upside Down.”

5:30 p.m. - 7:00 p.m.

Reception in the Admiralty Room of The Grand Hotel

Courtesy of Swets

8:00 p.m. - 11:00 p.m.

Dinner Open

Saturday, July 20

9:00 a.m. – 9:30 a.m.

Opening Remarks

Keynote Speaker: Carol Tenopir, continuing with the AAS report begun by Peter Boyce on Friday.

Panel 3: Pricing Models for Libraries, End-users and Publishers

Three viewpoints on the impact of end-user control of information on pricing, funding and negotiation.

Convener: John Cox

9:30 a.m. – 12:00 p.m.
(Break at 10:30 a.m.)

John Cox

“Developing Access and Pricing Models that Use Today’s Technology: What Publishers Have Done so far, and Where Their Efforts May Lead Us.”

Andrea Keyhani

“Intermediaries Still have a Role in the Process of Acquisition, but it May Not be the Traditional One: Subscription Agents, Aggregators and Others.”

Hazel Woodward

“Pricing Models to Meet Library Needs: What Libraries and Library Consortia Require to Serve the End-user Effectively.”

12:00 p.m. – 12:30 p.m.

Closing Session:

Convener: Dan Tonkery, EBSCO

Deanna Marcum, President, Council on Library and Information Resources

“Organizations at the Margins: Prospects and New Directions.”